

Newsletter

May 2001

Volume 4, Issue 1



"To create safer environments and improve the quality of life through the use of CPTED principles and strategies."

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International
CPTED
Association
2001

Conference is
in Brisbane,
Australia this
Sept. 25-27.

Register at
the website
www.cpted-2001.com

Conference Highlights ICA 2000

by Sherry Carter
International President, ICA

The International CPTED Association 2000 Conference was held in Oakland, California December 6-9, 2000. The conference theme - **Creating Safer Communities for Our Youth** - focused on the importance of safe environments for youth. **Dr. Ron Stevens**, Executive Director of the National School Safety Center gave the keynote address and set the tone of the conference that offered sessions with twenty-seven speakers. Our speakers came from ten US states and four different countries! Topics included the involvement of youth in crime prevention, conducting CPTED assessments and the use of CPTED in schools, parks, public buildings and other community environments. Special local sessions included tours and a youth dramatization of "What makes me feel safe?"

Another highlight of the conference was a presentation by **Al Zelinka**, AICP, RBF Consulting/Urban Design Studio, Irvine, CA, and **Dean Brennan**, AICP, a city planner with the City of Phoenix., AZ. They introduced their recently published book, *SafeScape: Creating Safer, More Livable Communities Through Planning and Design*. Their SafeScape Principles focus on the relationship between the built environment and human behavior and the implications of that relationship on the sense of community as related to crime and fear. It's no doubt this important new book will advance the practice of CPTED in this country.

Our luncheon keynote speaker was renowned architect **Ray Gindroz**, contributing author for the Charter of the New Urbanism, written by members of the Congress for New Urbanism (check out their link on our site). Ray gave an eloquent presentation on the qualities of a safe space and shared the process he engaged in for the highly successful rehabilitation of the public housing project, Diggs Town.

Also of great interest at the conference was the CPTED Certification session lead by Director **Josh Brown**. The results of an extensive exploration of the certification process and core competencies necessary in the practice of CPTED were discussed, debated and built upon. He has set an ambitious goal of developing a program by this year's conference in Brisbane. Check out the progress and join the discussion on our website.

Lastly, in preparation for our next conference, **Rick Draper** and **John Goldsworthy** gave an overview of the innovative application of CPTED concept and strategies in Australia.

They were busy throughout the conference with preparations for the ICA 2001 Conference being held in Brisbane, Australia September 25-26. This will be the first conference not held in North America. Judging by the growing speaker list, the number of international case studies being presented and the remarkable organizing effort underway I expect this to be a truly spectacular conference. Make every effort to come!

The **City of Oakland** was the perfect place for the ICA 2000 conference! In 1999, the City of Oak-
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**Have you sent
in your dues for
2001?**

Send them in today to ensure you do not miss valuable information!

Please ensure that your name or membership number is included with the payment so credit is applied to the proper account.

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land adopted a CPTED initiative. This initiative is one of several public safety strategies being implemented by the City of Oakland, that has resulted in a recently documented decline in crime over 20%. The CPTED initiative supports **Mayor Jerry Brown's** top priorities of crime reduction and improving the quality of life for Oaklanders, **City Manager Robert Bobb's** commitment to pursue innovative approaches to crime reduction, **Chief of Police Richard Wood's** priorities of fostering safe communities that are free from the fear of crime and **School Superintendent Dennis Chaconas's** goal of creating safe and secure environments in schools. Please join me in expressing our gratitude for their efforts and our desire for their continued success in reducing crime, improving the quality of life and reaching it's destiny of becoming a truly great city.

ICA is grateful for all the efforts made by our many wonderful speakers and the members of the **Oakland Advisory Committee, City Manager's Office, Police Department and Public Schools District** and for contributions from the sponsors, **Forest City Developers, Port of Oakland, State Attorney General's Office, Smith and Associates Architects** and the **City of Oakland**. It was a successful and enjoyable conference.



From the Editors

We are pleased to be able to serve as the editors for the ICA Newsletter. Thanks to Sherry Carter and other Board members, this has been a fairly easy edition to prepare.

However, we are looking forward to having more members submit materials for inclusion in the next newsletter. If you are working on a project that you would like to highlight, if you've been written up in the local newspaper (assuming it wasn't the result of an arrest) or if you have questions of your colleagues, please send the information to us. The deadline for the next issue will be June 31.

Please send your information in an electronic format (MS Word file preferred) to dbrennan@ci.phoenix.az.us.

- **Looking for an excuse to visit Brisbane, Australia!!??**
- The 6th International CPTED Conference is an outstanding reason to start packing your bags – and what's more, it's affordable and easily justifiable!!
- The initial conference program has now been published and it features an incredible line-up of over 60 papers and speakers from right around the globe ... Austria, Canada, Chile, England, Italy, Netherlands, New Zealand, South Africa, USA, Wales and, of course, Australia. Registrations are flowing in from as far afield as Pakistan, Korea and Hong Kong, making this a truly international conference.
- Registration for ICA members is heavily discounted, and your conference registration fee includes all conference sessions, the proceedings in a handy reference binder and/or on CD-ROM, fantastic lunches on all 3 days, welcome reception (drinks and nibbles), official dinner and show (including sumptuous 3 course dinner, beer, wine & soft drink), and the farewell party!! All this for only AU \$715.00 ... **that's just US\$354.00***. There is also a comprehensive Partners Program, as well as an exceptional choice of optional social activities.
- With 4 ½ star accommodation at the venue starting at just AU\$126.50 per night (US \$63.00), and special discount airfares starting at only US\$1,285.00 from the East Coast or \$1,655.00 from the West Coast, you just can't pass up this value – there are also special discount airfares available from Europe, Asia and South Africa.
- For full details, check out the conference web site at www.CPTED-2001.com. You are assured the perfect balance of networking, learning and fun (Aussie style). So take advantage of the incredible exchange rates and book today. There is even a Professional Referral Service to put you in touch with other areas of interest while you are in Australia. Tell the boss it's critical that you attend – and with this program and the travel deals in place, it's totally justifiable and affordable. See you Down-Under in September!

Notes From The Board

Your Directors Put Pen To Paper . . .

Jonathan Lusher—Vice Chair (jlusher@ipcinternational.com)

I intend to compile a draft of a code of ethics for CPTED practitioners that will accompany the certification efforts. In addition, I will be working with the American Society for Industrial Security to promote CPTED within that organization and within its own promotional efforts and professional programs.

Art Hushen - Director (ArthurSHushen@tampabay.rr.com)

The majority of my work in Tampa has been in the area of city ordinances and city parks. When I began searching for information several years ago on CPTED ordinances I found it rather difficult to locate what I needed. Trying to persuade the City of Tampa to actively participate in the area of CPTED was difficult and I desperately needed information. I was able to contact a variety of persons, many of them involved with the ICA, and picked up information here and there. What I was unable to locate was a single person or committee that had the specific information I needed, especially in the area of city ordinances and codes. That has changed some in the last few years with the help of the ICA.

As a board member, I am hoping to gather all information available related to CPTED ordinances and codes. I would like for us to be able to respond to any request for that type of information. I feel with our resources and with help from board members, I should be able create a list of ordinances and codes. I am looking forward to any information that any member can provide. Thanks.



We are also working on several CPTED projects in Tampa. One that I am very happy about is our Tampa Greenways and Trails Project. This has been two years in the making and just recently our city council approved our master plan. What is exciting about the project is that for the 150 miles of trails that are to be developed each section must have a CPTED review completed by a CPTED officer. A CPTED officer will also be assigned to sit on the Design Review Committee for each phase of development.

You Can Host The 2003 ICA International Conference!

Submit your proposal to the ICA office and become internationally known for your support of CPTED principles and bring the spotlight to your home city!

Conference submissions and proposals must be received at the ICA office no later than February 28, 2002.

Email or mail your proposal today!
ica@cpted.net

The United States Park Service has been actively involved in this project and has provided a representative for each monthly meeting. They were also present at our city council hearing when the master plan was approved. I am hoping to provide you with an account of our progress over the next few months. Until then, take care.

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Check Out the 2001 ICA Conference website!

www.cpted-2001.com

Australia Here We Come!

A teacher affects eternity; he can never tell, where his influence stops.

Henry Brooks Adams

Notes From The Board

continued . . .

**An expert
is a man
who has
made all
the mis-
takes
which
can be
made, in
a narrow
field.**

Niels Bohr
(1885-1962)

Stan Carter—Director (stancpted@aol.com)

I have taken on two tasks for the upcoming year for the ICA board. The first is assisting with the review of by-laws changes and facilitation discussions on ICA/Chapter relationships in order to have that task completed for approval at the Brisbane Conference. The second task is facilitation of discussion between CPTED organizations in the United States about starting a US Chapter of the ICA.

Sherry Carter—International Chair

Increase awareness of the organization and it's members.

Reach out to other professional organizations. Let them know who we are and what we do. Explore areas of mutual interest and look at ways we can work together towards common goals. Perhaps we can even add "CPTED" tracks to various conferences or otherwise collaborate on improving the distribution of quality CPTED material. We need to make sure others know of the valuable contributions our members can make to public safety training programs, research projects, safety assessments or plans for improving the safety and quality of life in downtowns, neighborhoods, business and commercial centers, schools, parks, tourist accommodations, industrial areas. Check out the growing list of links on our website!



Increase the number and diversity of members.

For far too long, public safety has been left to those charged with enforcing the law and providing security. The awareness that public safety can be enhanced and even prevented as a result of design, policies and management necessitates the involvement of planners, designers, administrators, managers and various officials, as well as law enforcement and security personnel.

Each profession has a vital responsibility in the creation and recreation of safe and livable environments. The purpose of my involvement in this organization has always been to make every effort to bring members from the various professions together. This will continue to be a strong focus for me. I encourage each one of you to join me in this on going effort. When you run into resistance, let me know.

Enhance relationships between disciplines.

While we all understand the necessity of working together, the reality is often fraught with unexpected difficulties and frustrations. Some of the comments I often hear from law enforcement is that planners "don't get it" or "don't care" and from planners that law enforcement officers are "too inflexible" and "unreasonable". While there are personality issues, egos, and the like, I think there are professional agendas that drive our perspectives. Our various professional responsibilities and backgrounds need to be better understood by all parties if true progress is to be made. I want to address these issues over the next two years. In that vain I invite you to submit your own issues and

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Every man gets a narrower and narrower field of knowledge in which he must be an expert in order to compete with other people. The specialist knows more and more about less and less and finally knows everything about nothing.

Konrad Lorenz

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understanding of problems that exist with working with professions other than your own.

Furtherance of CPTED as a disciplined practice.

This was an important goal of my predecessor, is an area of great interest to our members and is an important avenue in furthering one of the key goals of the organization, that of professionalizing the practice of CPTED. Over the next two years I will support the efforts of Director Josh Brown and other committee members to help formulate a reasonable, feasible and valuable approach to a CPTED certification program by the ICA.

Tim Pascoe—Director
pascoet@bre.co.uk

Last year DOCA had its first Annual Conference and AGM in October which was hosted by the Yorkshire police at Wakefield. At that meeting we reported a very successful year with over

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Upcoming ICA Publication

Articles are now being considered for an ICA publication that will be published after the annual conference. Some of the presentations from the conference will be included, and members who attend but are not presenting should also consider bringing articles for consideration. The publication is looking for practical case studies (with photos, site plan drawings, and a description of what was done and evidence about the results of the CPTED strategies). The publication is also looking for articles that describe new theories, new techniques and new methods to assess the risk in places. You should write no more than 10 pages, double spaced, and provide a disk with the document on MSWord.

**Submit articles to the ICA office at
ica@cpted.net**

CPTED "DOWN UNDER" IN THE QUEENSLAND POLICE SERVICE

By John Goldsworthy

Senior Sergeant, QPS Commonwealth Heads of Government Meeting (CHOGM) Planning Unit President, ICA Asia/Pacific Chapter Inc. International Director, ICA

This article will familiarize you with some of the CPTED activities in the locale chosen for the 2001 ICA conference in Australia. Queensland is a State on the northeastern portion of the Australian continent. It has a population of approximately 3.4 million people and a land area of about one-fifth the size of the United States. Queensland features tropical rainforests, the Great Barrier Reef, pristine golden beaches and the harsh beauty of the "outback". Brisbane, the State capital, is the base for the International CPTED Association Asia/Pacific Chapter Inc. and host-city for CPTED-2001, the 6th ICA International Conference.

Crime Prevention, a Brisbane based unit of the Queensland Police Service (QPS) Operations Support Command, promotes CPTED through seminars conducted for state and local government agencies, professional groups and community members. These free, one-day seminars comprise a multimedia presentation and a hands-on site survey of a local area by attendees. Specific emphasis is placed on flexibility and local relevance. Where local photo opportunities are not suitable, a CD-ROM is used with approximately 1500 digital CPTED related images from around the State.

Due to the vast size of Queensland, travel to these seminars can involve (thankfully rarely) road trips of over 2000 kilometers round-trip, or up to a three-hour flight each way via the QPS Air Wing, if commercial air travel is not used. Due to travel and preparation considerations, it is not unusual to devote a full working week to seminars conducted in the more distant regional areas.

The ability of the QPS to market CPTED is

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60 members, growing bank account and three successful seminars notched up for that year. The first year also indicated what we can and do offer our members which includes:

- at least three regional seminars a year where Continual Professional Development credits can be obtained
- a national conference with workshops
- a national network of contacts
- the DOCA website
- membership in the ICA.

Since our conference we have already had another seminar hosted by the Design Council in London and have planned two more - one in Devon the South West of England and one in Norfolk in the East of England. Examples of subjects covered include planning law, tipping point theory, CCTV, lighting, town centres, crime audits, etc.

Future developments include considering visiting other Chapters and occasional or annual joint seminars and preparing a potential bid for the 2003 ICA Conference.

Cheers Tim

Paul van Soomeren—Director

In the board meeting and general annual meeting in Oakland (December 2000) it was decided to divide ICA geographically into three large chapters and one small chapter:

Canada/USA, Middle and South America.
Pacific/Asia
Europe and Africa
UK

These chapters can be seen on the ICA website on the world map. 'Dividing the world' this way is a practical way to go for the time being because each of the four chapters can be run and co-ordinated by an ICA chapter organization and a board director. For Europe (excluding UK) and Africa this work is done by Paul van Soomeren one of the Directors of the Amsterdam based firm Van Dijk, Van Soomeren en Partners.

This article will focus on Europe because there are established contacts with South Africa that will hopefully result in a new ICA chapter for Africa within a few years.

CPTED, SEPTIC.. what's in a name?

Crime Prevention Through Environmental Design (CPTED) is not a readily known concept in Europe. Only in the UK is there a small chance some people will know what you are talking about when referring to CPTED. Although even in the UK the concept of "Designing Out Crime" or "Secured by Design" based on the theoretical ideas about Situational Crime Prevention are probably better known concepts compared to CPTED.



***I am
enough
of an
artist to
draw
freely
upon my
imagination.***

Albert Einstein
(1879-1955)

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I was gratified to be able to answer promptly. I said, "I don't know."

Mark Twain
(1835-1910)

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In the rest of Europe, CPTED is often confused with a sewerage approach: septic. Hence it is certainly not an easy thing to start spreading and selling the clean ICA ideas in the Old World of Europe.

This is not to say that the CPTED concept is completely unknown. In northwestern Europe many crime prevention strategies and policies do exist and they use CPTED-like ideas. However the names and concepts may differ. Examples include crime prevention by urban planning (also urban design, town/landscape design), building design (also architectural design) and city management and maintenance; reduction of urban insecurity; safer spaces and places; reduction of fear of crime; the relation between the urban environment and crime reduction and prevention, the quality of public space/urban life; and the minimization of incivilities.

Besides crime, the Europeans also place a lot of emphasis on the subjective side of the problem: fear of crime, feelings of insecurity and quality of life. Especially in countries like The Netherlands, Denmark, Austria and Italy, there is a strong focus on the differences experienced by women/men, young/old, rich/poor in using the public or semi-public space.

Why are women afraid to walk certain streets and routes after dark? This issue was really hot in the eighties and nineties. The resonance of this fierce discussion between authorities and women emancipation groups can still be heard in a book like Safer Cities by Canadian Professor Wekerle who used many ideas from Europe on this issue. Because of this discussion, there was a lot of attention of physical aspects like lighting, graffiti, vandalism, cleanliness and city maintenance.

Furthermore there are different key issues in different countries. In the Nordic countries of Sweden, Denmark, Finland, and Norway, there is emphasis on the social aspects of crime prevention; target hardening and CCTV are still mostly viewed as rather negative developments. In France there is a growing interest in a more pro-active approach to crime.

Until a few years ago the French used to say that the best way to prevent crime was to repress it, but recently France inserted in their building law an article saying that before the start of a big building scheme a safety and security study or assessment is obligatory.

In the Netherlands there is much attention paid to the question of how to combine safety and security aspects. The integrated safety/security policy of Dutch government tries to combine the different pro-active approaches for crime, fire, traffic/transport safety as well as health and safety in a kind of general risk assessment and risk management policy.

One of the biggest problems for the diffusion of innovative CPTED strategies and measures on the old continent is the enormous diversity in culture, language and approaches towards building, planning, design, etc.

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soon to be enhanced by the release of training packages developed in collaboration with the State's Open Learning Institute of Technical and Further Education (TAFE). Examples of some CPTED projects and activities in which Crime Prevention staff have been involved include:

A CPTED based review of the \$25 million redevelopment of The Strand, a large beachfront recreation area at Townsville (North Queensland).

The facilitation of a number of community consultation seminars during the initial phase of the South-East Transit Project, a major busway link between the Brisbane CBD and the southern suburbs.

Participation in the development of

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Do you have an interesting project or paper involving CPTED strategies and principles? Share your experience with your colleagues! Send a copy in electronic format by email the ica@cpted.net and we will post it in the members section.

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CPTED based design principles for public toilets in by the Brisbane City Council.

Involvement in the Safety Audit of the Queensland Rail CityTrain Network through CPTED training for Group Station Managers and Police Railway Squad members.

The facilitation of a one-day seminar for stakeholders and the project team involved in a Queensland University of Technology pedestrian bridge. The bridge will cross the Brisbane River between Southbank Parklands and the university.

Participation in the development of a Creating Safe Spaces - The Role of Local Government in Community Safety and Crime Prevention in Public Space resource package for Local Governments throughout the State of Queensland.

Presentations to the 2000 Parks and Leisure Australia National Conference, Gold Coast, Australia and the 5th ICA Conference, Oakland, California USA.

The Queensland Police Service continually seeks opportunities to further CPTED by developing partnerships with other professional groups such as a presentation to the Australian Banking Association Security Issues Forum and an invitation by the Royal Australian Planning Institute to conduct a seminar on CPTED as part of their Continuing Professional Development Program.

Seminars in conjunction with the State Department of Communication, Information Local Government, Planning and Sport (DCILGPS) are presently being implemented throughout the State. The seminars focus on the Security Improvement Program (SIP), a major source of funding for local government authorities seeking to improve the security of existing public facilities. These activities take the marketing of CPTED in Queensland to a new level.

The concepts underpinning SIP are CPTED,

community consultation and the Safety Audit Program, a process originally developed in Toronto, Canada, by which the community conducts surveys of its local area to identify potential crime, and fear of crime, sites. Crime Prevention was instrumental in the development of the program's operational guidelines and is represented on the assessment panel that overviews funding applications.

These are a few of the CPTED related activities underway in Queensland. These CPTED related activities are consistent with the police service's vision statement to provide professional service dedicated to excellence, and as well being committed to working in partnership with the people of Queensland to enhance the safety and security of our community.

Additional information about the QPS can be accessed via the police service website at <http://www.police.qld.gov.au>.

As well, information about the 2001 ICA conference can be accessed at the conference website, <http://www.cpted-2001.com>, or at the Asia/Pacific Chapter Inc. website, <http://www.apc.cpted.org>.

John can be reached at: Goldsworthy.John@police.qld.gov.au.



When CPTED Goes Bad . . .

When a true genius appears in the world you may know him by this sign: that all the dunces are in confederacy against him.

Johnathan Swift

ICA In Europe?

At the ICA website (www.cpted.net) there are now several publications about CPTED in Europe. There are also translations in French and German of some of the papers and sources. Quite a lot of these papers and articles refer in one way or the other to 'The Council of Europe'.

This is an intergovernmental organization consisting of 41 European countries including new members like Russia, Turkey and Estonia which focuses on issues such as human rights, cultural issues, discrimination, intolerance and democratic stability (see www.coe.int). The Council of Europe should not be confused with the European Union - this being a more integration oriented group of 15 European countries aiming at orchestrating their national economic, financial, social, rural and urban policies.

Part of the Council of Europe is the Congress of Local and Regional Authorities of Europe (CLRAE); a consultative body providing a forum where local and regional elected representatives can discuss problems, pool their experience and express their views to government (see: www.coe.fr/cplre/eng).

In 1987 this body organized a major conference in Barcelona on local strategies for crime prevention. All conference papers and the end declaration are still available: Local Strategies for the reduction of urban insecurity in Europe (Barcelona 1987(no. 35) (1989; ISBN: 92-871-1691-1; Edition de Conseil de l'Europe) and one of the papers is on the ICA website (www.cpted.net "Safe and Secure Cities). Security obviously is a big issue for the local and regional authorities of Europe.

The European declaration of Urban Rights (adopted in 1992) opens by saying:

"Considering that the exercise of the following rights should be based upon solidarity and responsible citizenship implying an equal acceptance of duties, citizens of European town have a right to:

Security to a secure and safe town, free, as far as possible, from crime, delinquency and aggression;

An unpolluted and..." etc.

In a recent conference of the Council of Europe's CLRAE held in Szczecin in Poland in October 2000, the participants (approx. 150) looked at ways in which the quality and characteristics of the physical environment in cities influence, negatively or positively, social behavior and pattern and types of crime. The discussions focused on housing and crime, open space, street planning and design as an element in crime prevention.

Also more specific issues like urban (public) transport and the reduction of crime and sporting facilities and crime were on the agenda. Two of the papers presented in Szczecin are on the ICA website and also the end declaration of this conference can be found on www.cpted.net (in English and French).

Comparing the proceedings of the 1987 Barcelona conference and the 2000 Szczecin conference progress is obviously slow. However, there seems to be a growing interest in the subjects mentioned. The EU is now also in a position to debate crime prevention policies in Europe. Until a few years ago issues like crime, justice, law enforcement and crime prevention were national issues not debatable on a European level. There is an emerging interest in the different crime prevention and urban insecurity reduction policies which are available. CPTED is one of them.

An example of this can be found in the process of drafting a European standard(CEN) on the prevention of crime and the reduction of fear of

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***Do you
not know,
my son,
with what
little
under-
standing
the world
is ruled?***

Pope Julius III

crime by urban planning and building design (Technical Committee 325 of the European Standardization Committee). Such a standard can be compared with other international standards, e.g. on health and safety and quality management systems (ISO 9000).

Essentially such standards are nothing more than a clear description and a set of definitions of concepts, processes and products on which there is a general (in this case European) consensus. ICA board directors Tim Pascoe and Paul van Soomeren are both chairing special work groups doing the actual work of drafting such a standard.

Towards a European ICA Chapter

Since interest in CPTED seems to be slowly emerging in Europe, we will try to start a full-grown European ICA chapter in 2001. Until now there are only a very few people from Europe who are members of the ICA. Before the summer of 2001 all people potentially interested in CPTED will be contacted by phone or email and they will be asked to become member of ICA and the ICA European chapter (European Designing Out Crime Association: e-doca).

This marketing sweep is co-ordinated by Paul van Soomeren (ICA board). The presentations he did at the Council of Europe conference in Szczecin mentioned above, as well as a presentation at a EU conference held in Sundsvall in Sweden (February 2001), are all part of this attempt to build a lasting European ICA chapter. The aim is to have at least 50 ICA members in Europe by the end of 2001.

To support this group there will also be made a European website available. This site, directly linked with www.cpted.net, will be ready before the summer of 2001 and will be structured as a framework in which the several European countries easily can be fitted in.

This is important because of all the different languages that are spoken in Europe. The European site will resemble the ICA international site to convey the message ICA is a truly international association (with fully developed chapters Canada/USA, Australia, UK and Europe). The European stuff, which is recently put on the ICA site, is already aimed at giving ICA a more European 'flavor'.

Summary

- Present and market ICA in presentations throughout Europe.

- Presentation in Poland the end 2000 and presentation at EU conference February 2001.

- Possible conference in Barcelona November 2001.

- Start a European ICA website linked to www.cpted.net having the possibility to include all European countries in one structure. Framework ready before summer 2001. Ideal - find European funding to complete, fill and maintain this site.

- Contact all European people potentially interested in CPTED and ask them to become a member of ICAworld and ICAeurope (e-doca). First sweep done before summer 2001. Targeted result: minimum of 50 members before end of 2001. Part of this effort is a more focused approach in the Netherlands starting a special Dutch CPTED association.

- In existing contacts with CPTED practitioners in South Africa, try to start an African ICA chapter run by SCIR South Africa before mid 2002.

Help needed:

Names and addresses of European practitioners, researchers, authorities etc. potentially interested in becoming ICA member. Please mail to Paul van Soomeren (p. soomeren@planet.nl or dsp@dsp-advies.nl).

If one morning I walked on top of the water across the Potomac River, the headline that afternoon would read: PRESIDENT CAN'T SWIM.

Lyndon B. Johnson



SafeScape: Creating Safer More Livable Communities Through Planning and Design was recently published by the American Planning Association. SafeScape and the SafeScape Principles provide the tools to respond to public safety concerns that many people deal with on a daily basis.

SafeScape was introduced during the Keynote presentation at ICA 2000. The Co-authors Al Zelinka and Dean Brennan

explained the impacts of current public safety issues on our society. They explained how the 7 SafeScape Principles can be used by planning, design, public safety professionals, elected officials, and the lay person to identify solutions that create a sense of safety and help build community. SafeScape is available from APA at its website: www.planning.org.

“AFFECTIVE” CPTED

by Tod Schneider

Imagine you've been asked to spruce up a restaurant. Physical CPTED would involve the usual site-wide concerns, as well as functional furniture, lighting and interior layout. What kinds of chairs and tables would be used? What kinds of plates, lighting and music?

But we're not done yet! That won't be enough to guarantee a good dinner. We also need a good meal, served appropriately. So we need to hire and train staff. Our guests need to arrive on time. We might have a dress code, or behavioral expectations related to a restaurant theme, or the degree of formality expected. Are ties required? How about Western-wear for a rodeo-themed restaurant? Are we going to serve alcohol? How do we discourage misbehavior? We need to know if guests have dietary restrictions or preferences. These behavioral factors that extend beyond physical design features give us some insights into the importance of Affective CPTED.

Many public schools are way ahead of us in this respect. They may be short on

conventional CPTED know-how, but some have done remarkable work building the affective environment. Their actions in that setting offer some lessons that we can apply elsewhere.

Affective CPTED in schools:

1. Establish a school-wide Effective Behavior Support plan. Everyone using the environment needs to know behavioral expectations: no running in the halls, no weapons, and no drugs, for example. They also need to know about school values, such as inclusiveness and democratic decision making.
2. Reinforce this plan with training and incentives for staff and students. Children who are well behaved receive credit-slips that can be accumulated and traded for prizes, for example.
3. Be prepared to intervene constructively with misbehaving students, staff or visitors, teaching pro-social behaviors. Functional assessment of behaviors helps to clarify motivations, so that root causes of misbehavior can be addressed.
4. Build empathy, anger management and problem solving skills. Use role-modeling. Staff should be living reflections of these

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skills and concepts.

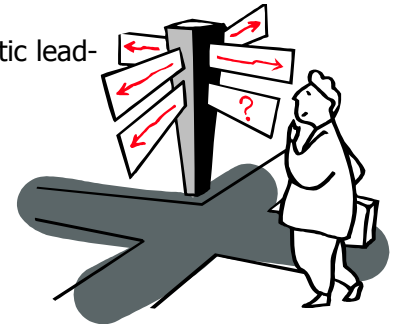
5. Recognize counterproductive messages being sent through the media or peer culture and try to mitigate their impact. This might involve media criticism classes, no-TV month competitions, group therapy, etc.

6. Recognize the influence of peer groups and charismatic leaders, and issues surrounding loss of face.

7. Recognize attitudes toward authority figures.

8. Recognize cultural differences.

9. Recognize factors that build fear or build hope.



Research has shown that these factors can play a huge role in deterring violence in schools and building pro-social behaviors. What's rare, unfortunately, is the transfer of this training into other settings.

Consider asking HUD managers,

"How do tenants know your behavioral expectations? Is your approach working?"

Ask group home staff,

"Do you know why residents refuse to lock the back door? What incentives do they have for locking it in the future?"

Ask neighborhood planners,

"Who do you want to see living here? Are these homes more appropriate for families or singles? Is there a community center, or equivalent space that helps residents meet each other?"

Ask businesses,

"Do employees from different departments ever cross paths? How might they informally share information? Are there jointly used coffee urns or water coolers?"

Ask park planners,

"Are there different cultural and age groups who you expect will use this park? How can they be accommodated with your planned programs? Do staff speak appropriate languages to serve the public?"

Regardless of the setting, we can deliver a better service if we look beyond physical CPTED. One hallmark of our field is an attempt to take a broad perspective on an environment, to examine behaviors within that environment, and to alter the environment to enhance functionality and positive behavior.

Affective components are critical, and if we ignore them then our contributions will be the weaker for it. We don't have to have all the answers, but asking the right questions may help point our clients toward resources that will make a difference.

Tod Schneider

e-mail: tod@pond.net

**Errors
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less
than
those
using no
data at
all.**

Charles
Babbage

From The Office . . .

Barry Davidson,
Executive Director



Well, we made it back alive and most of us in one piece from Oakland! A special thank you to all the people that made the 2000 conference in Oakland a success.

My first piece of business is to apologize to anybody who is still waiting for their membership info after your cheque has been sent in. We have had a string of bad luck with technology, which we thought we had solved when we contracted out some of the membership administration. That was until the administrators system crashed and we spent a very long period of time getting back on track. We seem to be there now and I hope to catch up with the backlog in the very near future. Thanks for your patience and please do send me a note if you have any questions or comments.

We are getting things ready for our first conference off the continent, in sunny Brisbane, Australia. I would urge you to do whatever you can to get to this conference. Aside from the many obvious reasons, Australia is almost the only country that has a lower dollar right now than Canada!! Makes it that much more appealing to those of us with a Scottish heritage!

While we are mentioning conferences, do you know where next years conference is? Probably not—but I will tell you! The ICA is coming home for it's 5th conference, back to Calgary, Alberta, Canada.

The conference will be held in late October in the birthplace of the ICA and we hope to make this conference special. Our little association that started with less than 50 members now has more than 500 members in 20+ countries!

So plan on coming out and celebrating with us—and yes, you will be required to learn something while you are here. (bull riding does qualify!)

Thanks again for all of your ongoing support and work advancing CPTED. I look forward to seeing you very soon.

At this years ICA Conference in Brisbane several Directors positions will be open and you could fill a spot. Directors are required to complete two tasks from the board and submit articles for the newsletter and website. Take advantage of the exposure and be a voice in your association.

Let the ICA office of your intention to run by sending a copy of your resume and a half page description of two tasks that you would complete each year for the ICA. These will be distributed to the membership at the general meeting for the vote.



Safe School Design, by ICA board member Tod Schneider and Institute on Violence and Destructive Behavior co-directors Professors HillWalker and Jeff Sprague is one of the very few texts available applying CPTED specifically to schools. The book discusses the scope of the school safety problem, offers very detailed explanations of how to conduct a CPTED inspection, and discusses how to address common concerns. A variety of self-guided site-analysis tools are included.

Copies of the book are available from the author for \$18 + 4.00 shipping, using a major credit card through Paypal (or you can send a check if you prefer).

Order directly from the senior author on his website at www.pond.net/~tod/book.html. You can also write to: Tod Schneider, 894 W. 4 Ave., Eugene, Or. 97402 Email: tod@pond.net or call: 541-343-6813

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situation but
supplies
the answers.**

Robert
Graves



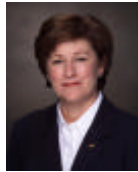
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theory that the
proper design
and effective
use of the built
environment
can lead to a
reduction in the
incidence and
fear of crime
and an
improvement in
the quality of
life.

Notes from the Chair

by Sherry Carter,
ICA International Chair



The year 2001 promises to be another exciting year for ICA and particularly for me as I take the helm of this budding organization. In the space of only six years, ICA has held five international conferences, with another in advanced planning stages, has three chapters and over 450 members from ten countries around the world, and is now undertaking the serious task of certification. We are indeed moving the field forward!

Many thanks to the *City of Oakland and the ICA 2000 Conference Organizing Committee* for hosting the very enjoyable *ICA 2000: Creating Safer Communities for Our Youth*. The City of Oakland is making tremendous strides in the re-development and revitalization of this fascinating city. This means, of course, that the staff worked pretty hard and taking on this conference was a real act of commitment to their City and to the promotion of CPTED. Congratulations on a job well done! (See *Conference Highlights*.)

Special thanks to the *1999 ICA Conference Organizing Committee and the City of Mississauga* for their generous donation to the ICA of profits from the 1999 conference. Anyone else wishing to make a financial donation to the organization please contact Barry Davidson!

More special thanks to out-going board members *Tom McKay and Pat Harris*. Both members played a vital role in hosting past ICA conferences. Join me in wishing them well in their future endeavors and in encouraging their continued involvement with ICA.

Let's all welcome newly elected board members *John Goldsworthy* of the new Asian/Pacific Chapter, *Rick Draper, Tod Schneider, Josh Brown, Stan Carter and Art Hushen*. They join our new Vice-Chair Jonathan Lusher, The United Kingdom's Tim Pascoe, the European Chapter's Paul van Soomeren and general board members Ray Vandusen, Ray Wood and our Past Chair Greg Saville.

I offer a special thanks to all of them for the work they have done and for the work that lies ahead. Each director has adopted responsibilities that he or she will be pursuing during their terms. Please feel free to contact them directly with your questions, interests and offers of assistance!

Great news! We now have two editors for the newsletter – *Dean Brennan and Al Zelinka*. If those names sound familiar they should. They are the soon-to-be-famous authors of the new book *SafeScape*. Please keep them supplied with material of interest to our membership.

Ongoing thanks to our Executive Director, *Barry Davidson* and his partner *Diana Stinn* for the many hours of works required to administer this rapidly-growing, internationally-complex organization!

And most importantly, many thanks to *Greg Saville*, co-initiator and First Chair of the ICA. Greg has provided the vision and guided the growth of the organization since 1996. He understood the need for an organization to advance the theory and practice of CPTED, professionalize the movement and promote the application of CPTED throughout the world. After four years of dedicated leadership, long hours and hard work, Greg has joyfully moved into the well-deserved, "Past Chair" position on the board. However, he will continue making important contributions as creator and editor of new annual ICA Journal. The advent of this exciting new publication will provide valuable case studies and articles on advances in CPTED theory and practice. Send him your best stuff!

Sherry Carter

ICA International Chair

CPTED INFO TABLE

The ICA will be setting up a table again at the conference in Brisbane. All ICA members who have published recent CPTED related articles and would like to share this work free to their fellow members, can drop them off at the ICA table. We will distribute this material for no charge to your colleagues. You are invited to bring your work to the conference and share it with you colleagues.

Drop it by the ICA desk during registration.